

SPD Quality Policy

Renishaw plc Spectroscopy Products Division (SPD) designs, manufactures, commissions, and services high performance Raman spectrometers and Raman microscopes. Scientific instruments of this nature require accuracy and repeatability of measurement, and to achieve this SPD maintains stringent quality assurance practices. In the above, and all other regards, SPD will strive to ensure that we understand, satisfy, and where possible exceed, our customers' needs and expectations. As SPD Director & General Manager, I commit our business to the operation and maintenance of a Quality Management System (QMS) in accordance with the ISO 9001 framework, that drives this, and fuels continuous improvement.

We uphold the values defined in the Renishaw Group Mission Statement and aim to conduct ethical business, with respect for our customers, the community, and the environment. The SPD QMS covers our entire operation from design and development to sales, marketing, installation, and post-sales support.

The SPD QA Manager and I shall monitor the QMS and review its defined objectives so that SPD shall:

- facilitate continual improvement in products and services
- be adaptable to changing customer needs
- remain competitive and offer the best total solution

All SPD personnel have a responsibility to abide by the requirements of the Quality Management System and we encourage their contribution to its continual improvement.



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